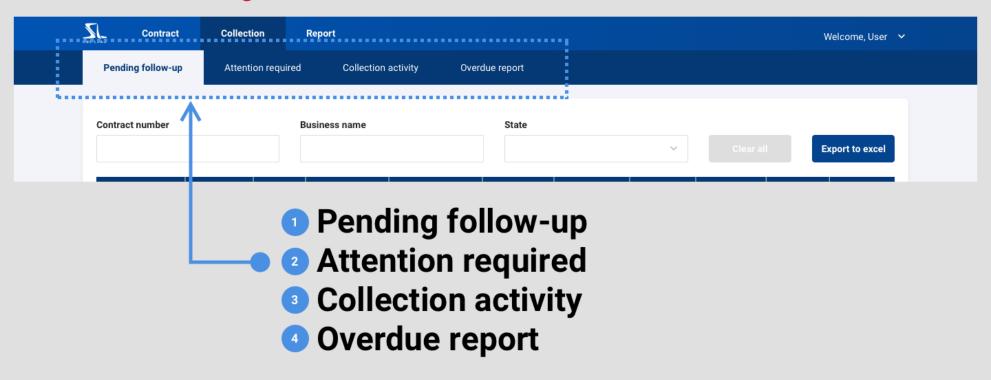
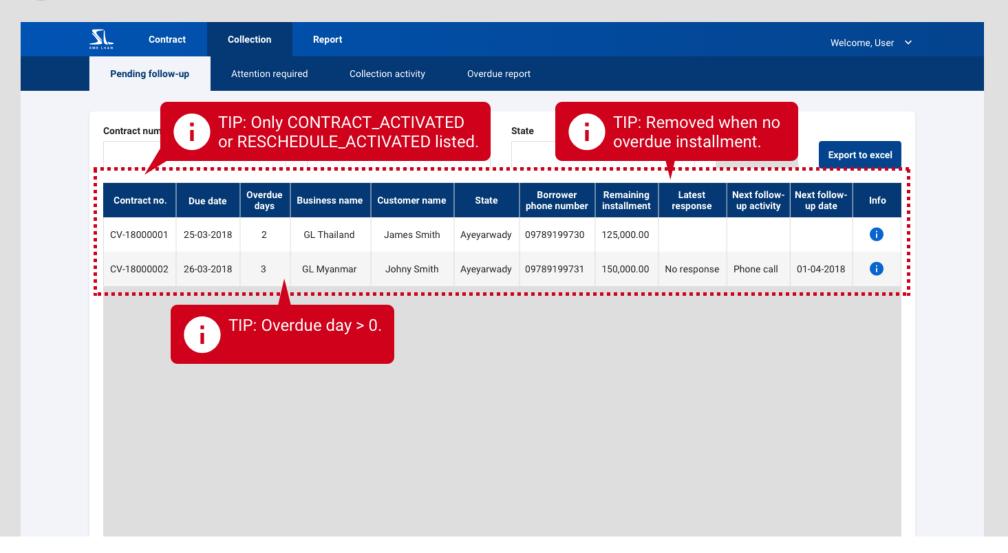
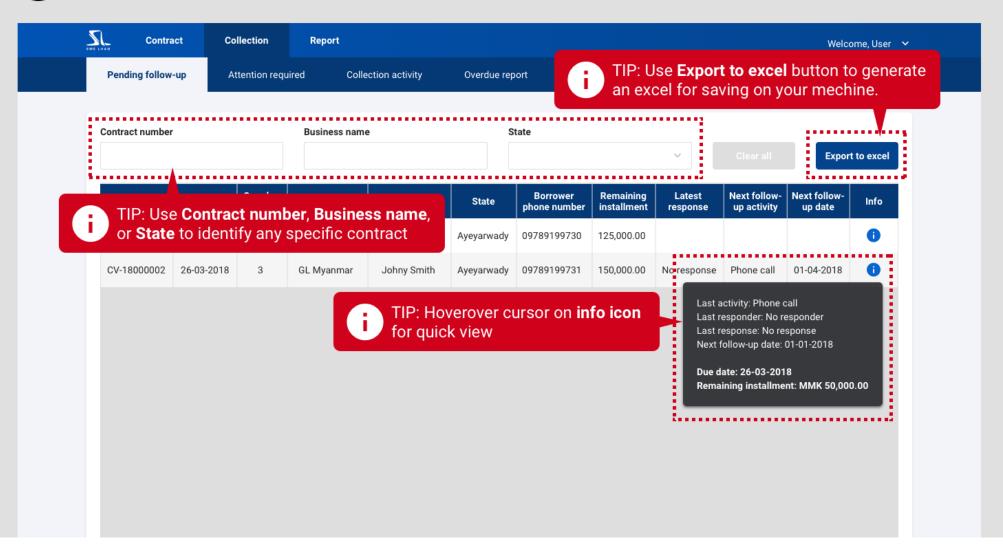
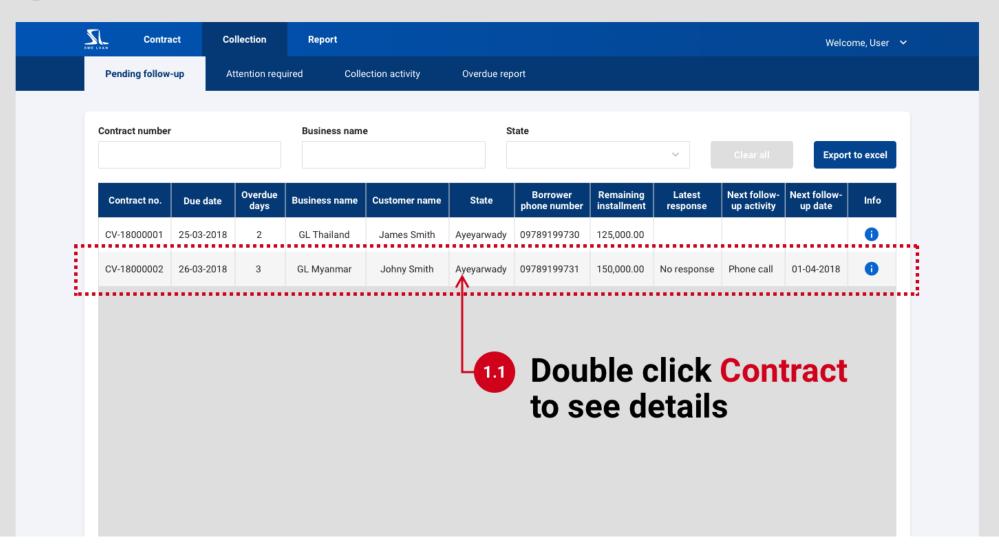
COLLECTION

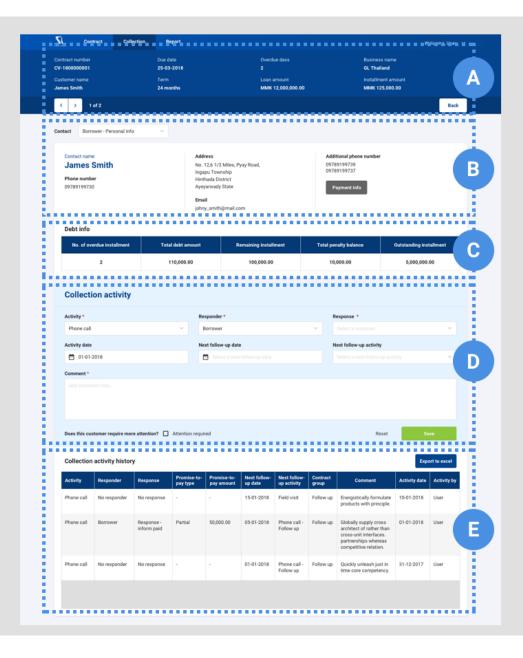
Go to Contract management



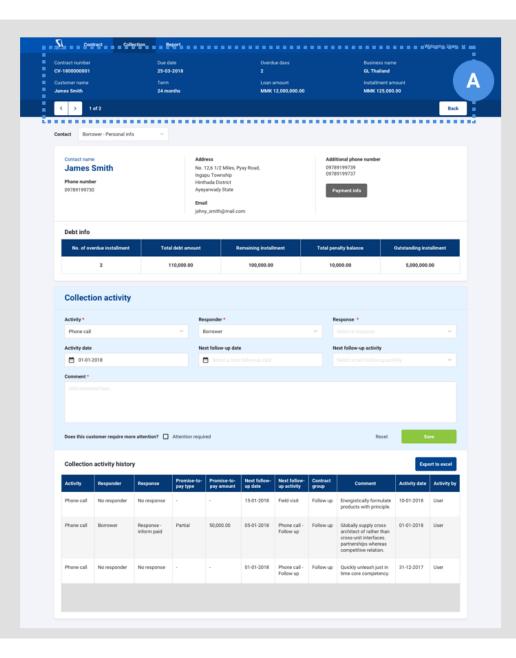




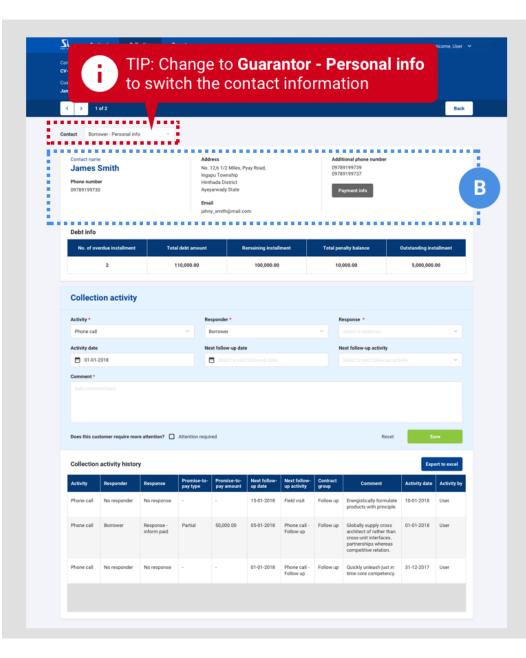




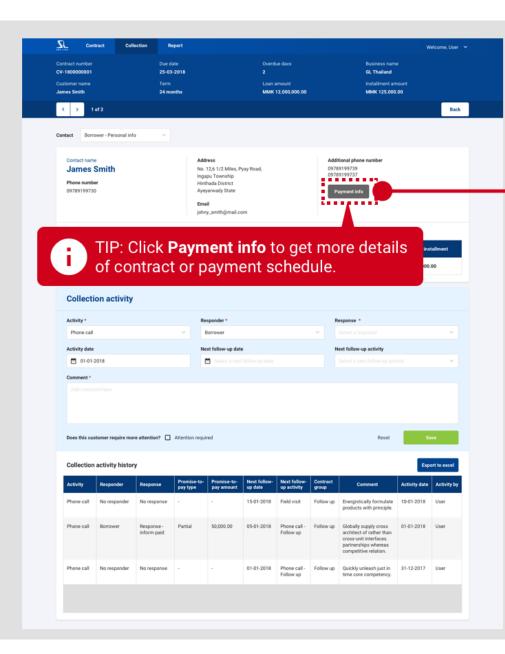
- Pending follow-up
 - Contract summary
 - Contact information
 - Debt information
 - Collection activity
 - Collection activity history

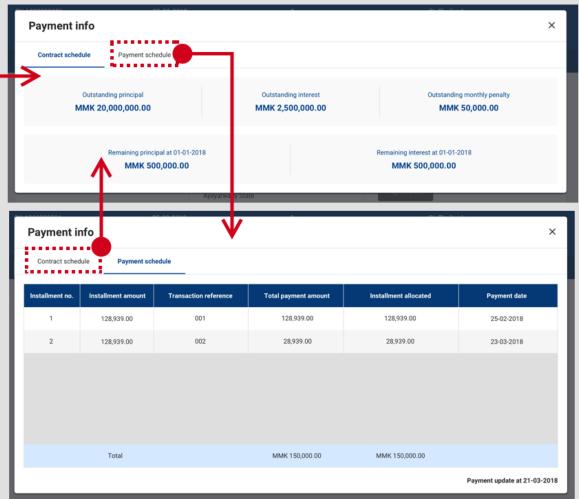


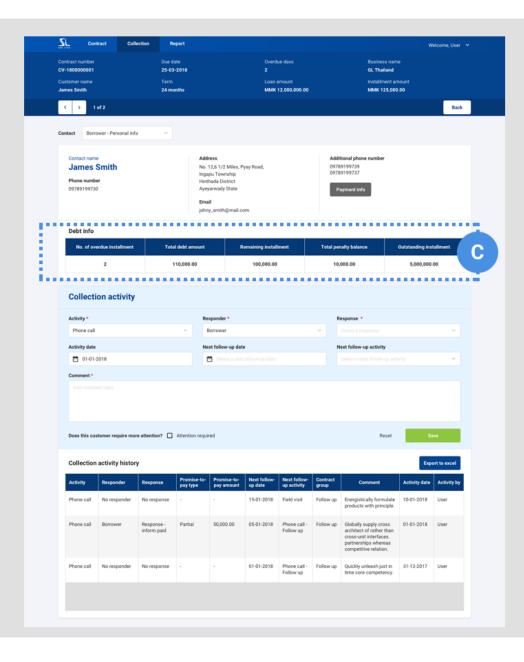
- Contract summary
 - Contract number
 - Due date
 - Overdue days
 - Business name
 - Customer name
 - Term
 - Loan amount
 - Installment amount



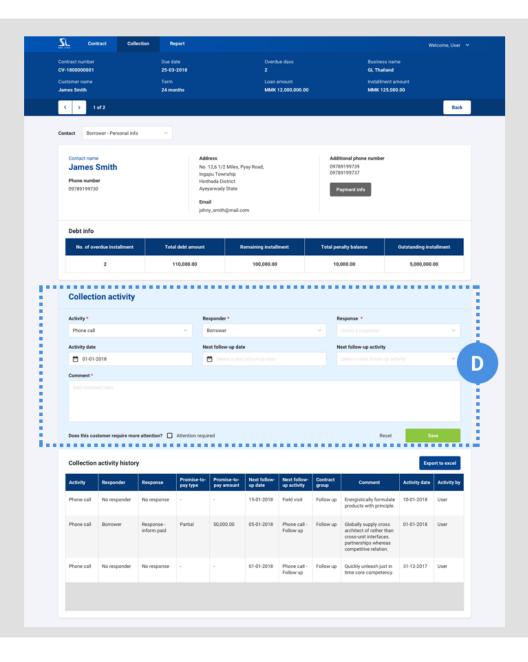
- Contract summary
 - Borrower Personal information
 - Contact name
 - Phone number
 - Address
 - Email
 - Additional phone number(s)
 - Guarantor Personal information
 - Contact name
 - Phone number
 - Address
 - Email



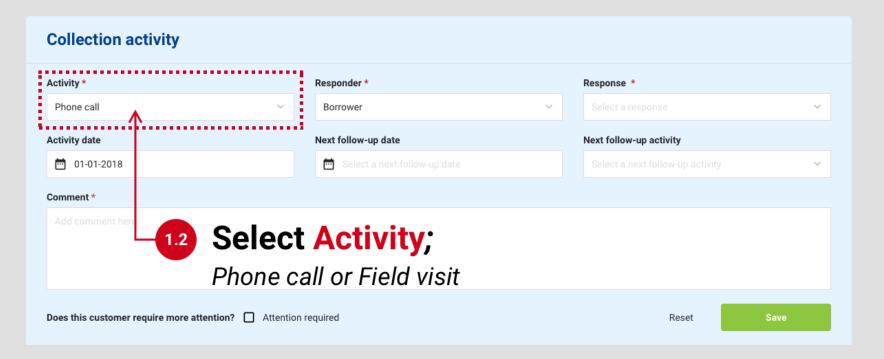


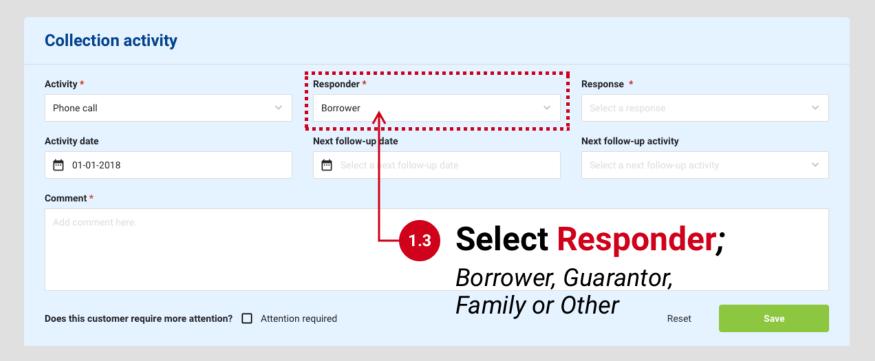


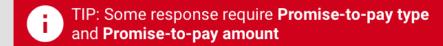
- Debt information
 - No. of overdue installment
 - Total debt amount [Remaining installment + Total penalty balance]
 - Remaining installment
 - Total penalty balance
 - Outstanding installment

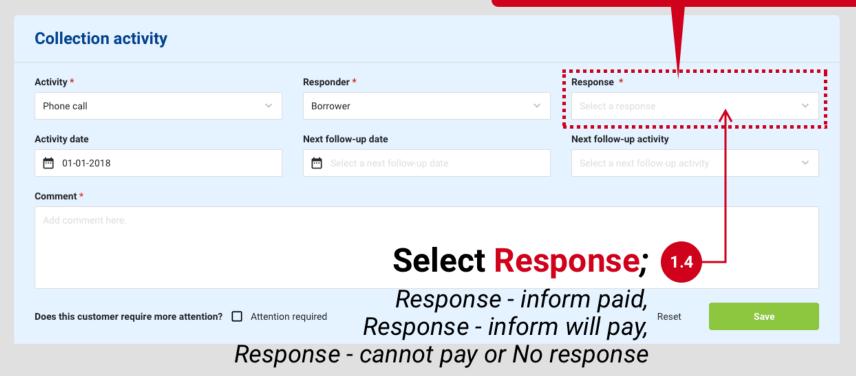


- Collection activity
 - Activity
 - Responder
 - Response
 - Promise-to-pay type
 - Promise-to-pay amount
 - Next follow-up date
 - Next follow-up activity
 - Contract group
 - Comment



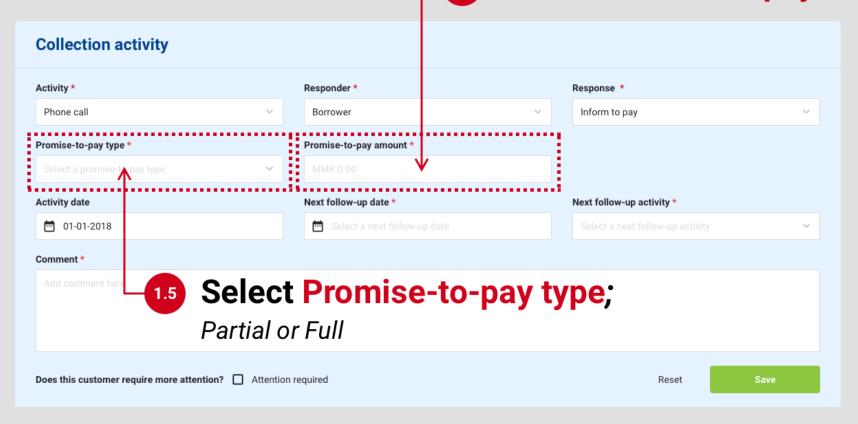


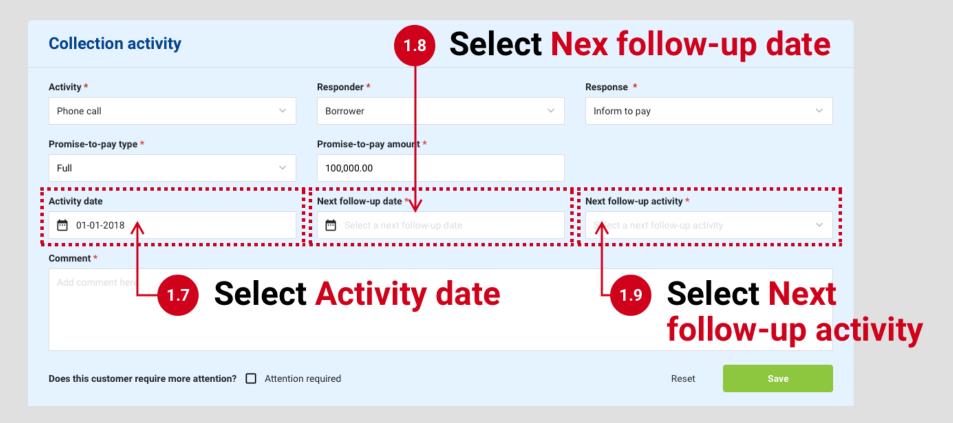




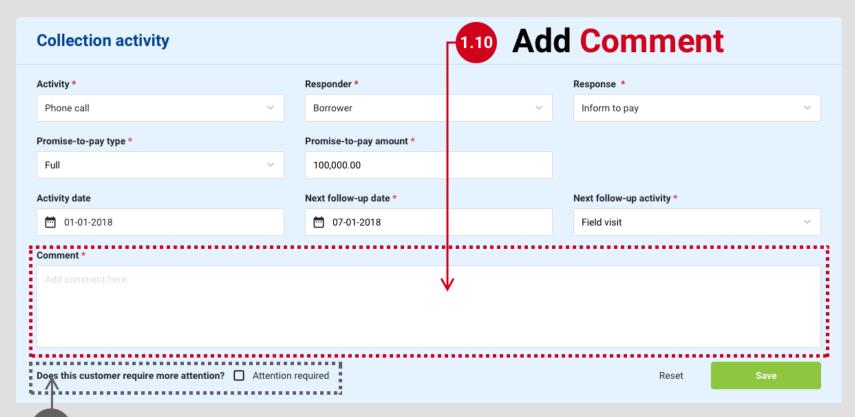
Collection activity

16 Enter Promise-to-pay amount

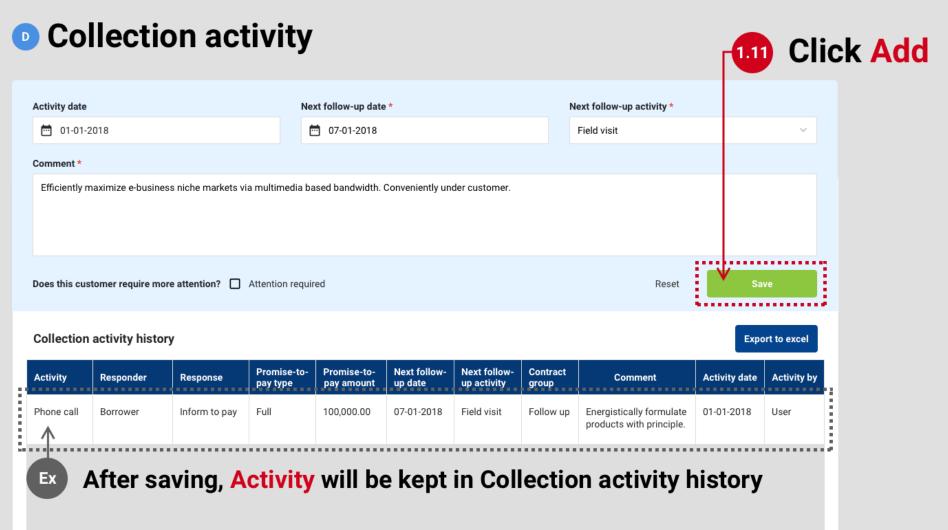


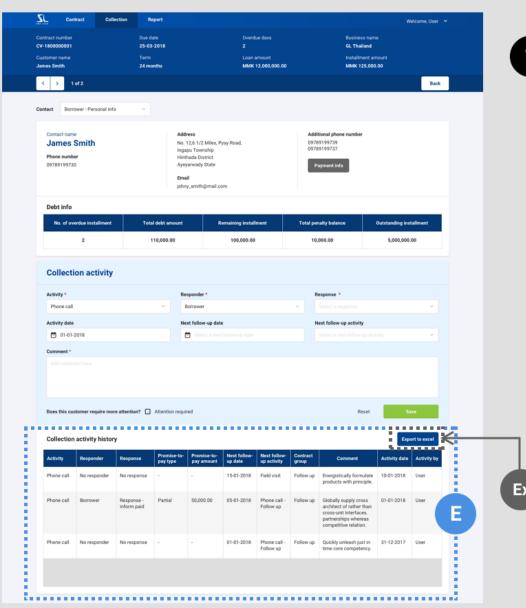


Collection activity



If it is necessary, check Attention required for high-risk customer

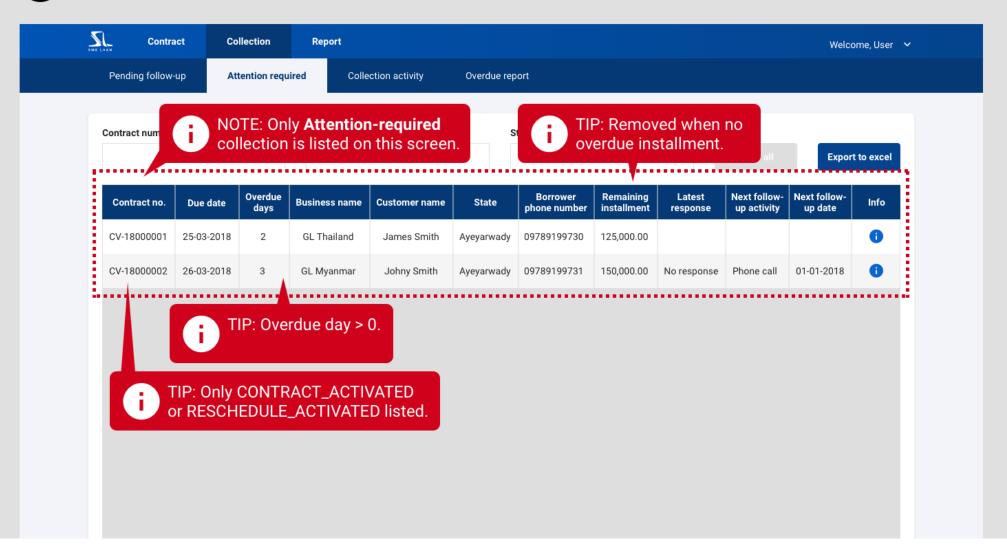




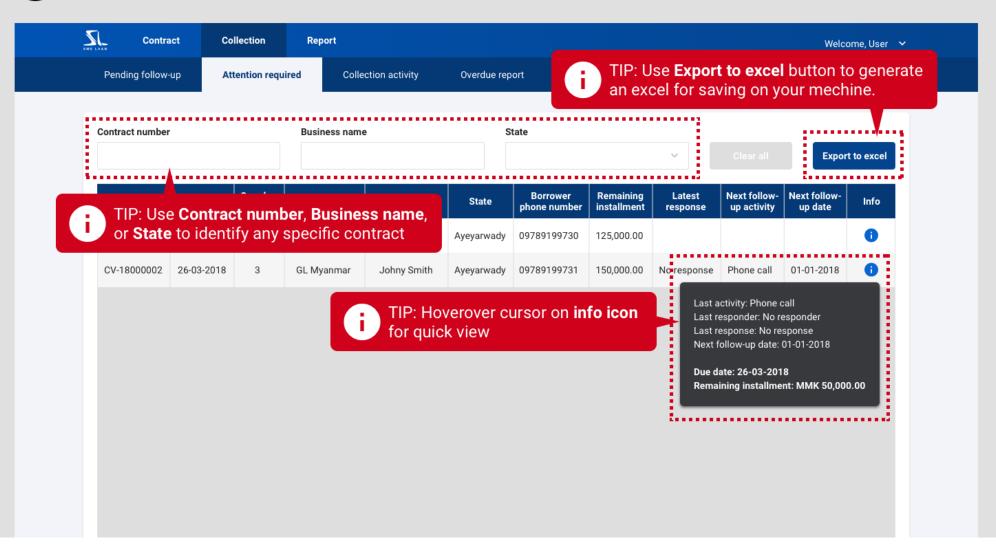
- Pending follow-up
 - Collection activity history
 - Activity
 - Responder
 - Response
 - Promise to pay type
 - Promise to pay amount.
 - Next follow-up date
 - Next follow-up activity
 - Contract group
 - Comment
 - Acted date
 - Acted by

Click Export to excel to generate an excel file of this table

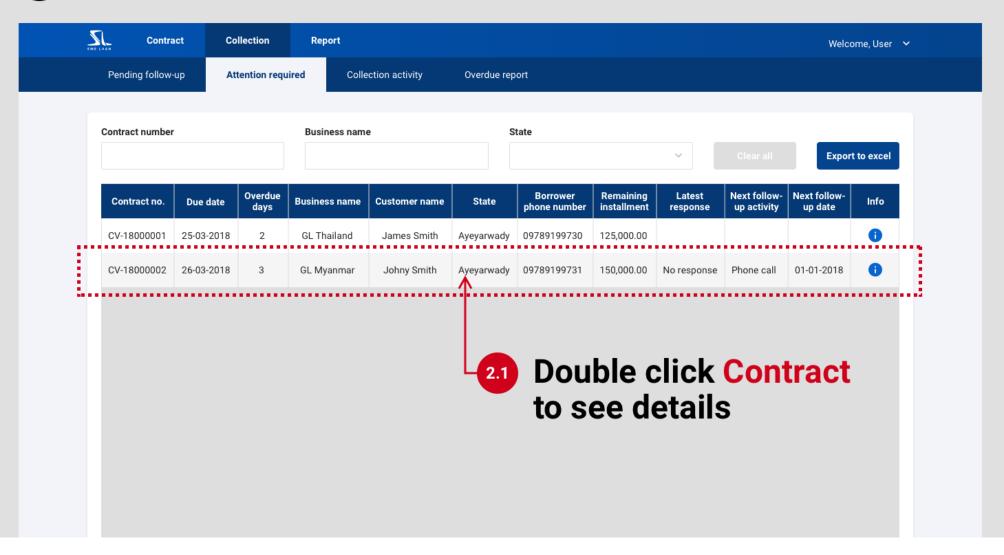
2 Attention required

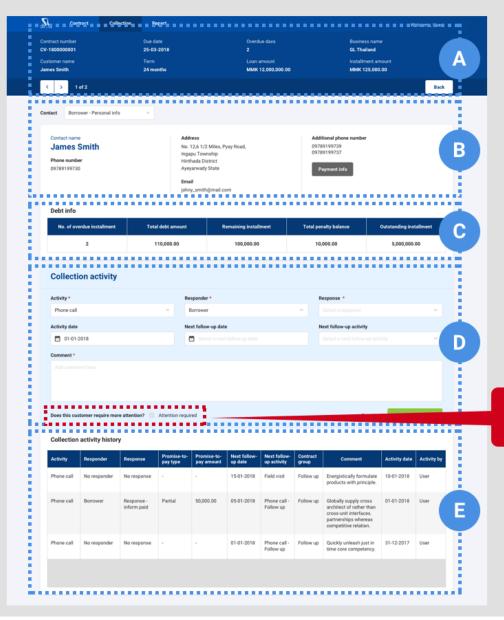


2 Attention required



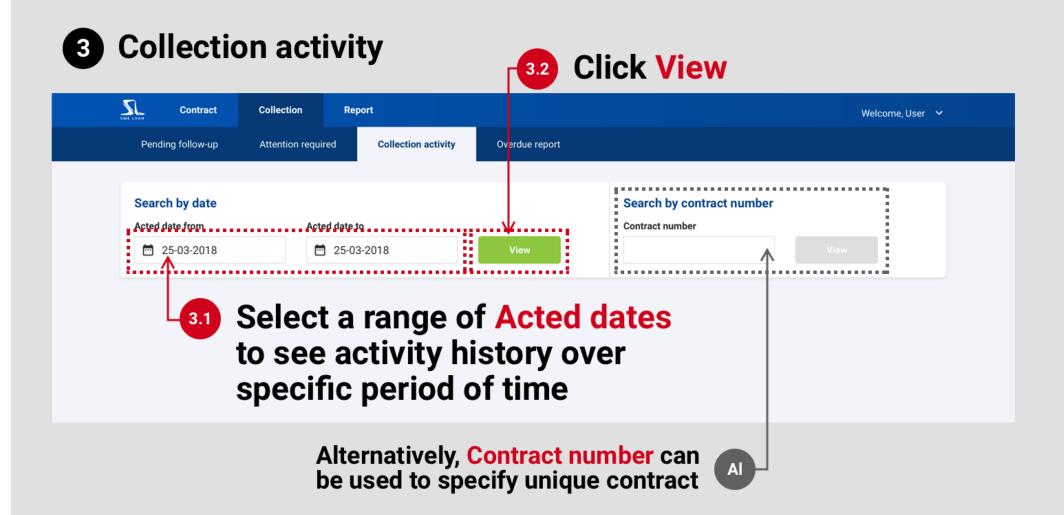
2 Attention required





- 2 Attention required
 - Contract summary
 - Contact information
 - Debt information
 - Collection activity
 - Collection activity history

NOTE: Once contract group become Attention required, it cannot be changed.



3 Collection activity

List of contracts will appear in this table

